



November 2021

Consumer Attitudes towards Digital Banking - UK

“Use of mobile banking is widespread, but it remains much lower than that of online banking, which has long been perceived as the superior digital channel. However, wider consumer trends are boosting ownership and use of smartphones and this will continue to influence this sector, particularly as the world reopens ...

Upcoming Reports

**Changing Consumer Needs in
Retail Banking - UK - 2021**

Current Accounts - UK - 2021

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**Consumers and the Economic
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