

### June 2021

#### Consumers and the Economic Outlook - UK

“Despite the continuing upheaval caused by COVID-19, financial wellbeing and financial confidence both hit new index highs in April 2021, while planned financial activity for the next three months approached pre-pandemic levels in May, driven by increased interest in leisure and hospitality.

While there are growing signs of polarisation and ...

#### COVID-19 and Financial Services: A Year on - UK

“COVID-19 has defined the financial services industry over the last year and its repercussions will shape developments in many markets in the years to come. While most consumers’ finances have remained relatively healthy and opportunities to spend have been heavily reduced, savings have soared. However, lending – particularly in consumer ...

### May 2021

#### Motor Insurance - UK

“Adapting to the FCA’s new pricing regulations will be a focus for providers in 2021. The new rules will heighten uncertainty for a period in terms of customer retention and pricing. This will prompt insurers to adjust their strategies as the new rules are implemented and create opportunities for brands ...

#### Income Protection - UK

“COVID-19 brought to an end the extended period of rising new income protection sales, but an improving operating environment will enable a return to growth in 2021. Nevertheless, the market will not reach its full potential until it tackles a lack of awareness among younger adults, and under-protected segments of ...