



FS: Retail Banking - UK

November 2018

Consumers and the Economic Outlook - Quarterly Update - UK

“Financial well-being and confidence was lower in each of the three months to October than we reported throughout the summer months. This matches the stagnant economic performance in August and September. Overall though, most consumers are still getting by, and remain relatively optimistic about their financial future.”

– Rich ...

Price Comparison Sites in Financial Services - UK

“Price comparison websites dominate the insurance market, but are less prevalent in other areas of financial services. More needs to be done to improve the search journey for products like current accounts and credit cards, such as by offering better filtering tools and capturing consumer preferences.”

– Jessica Galletley ...