

### November 2011

#### Consumers and The Economic Outlook - Quarterly Update - UK

The report includes an overview of the changes in household well-being over the last three years, a breakdown of planned and recent spending, and consumers' assessment of when the feelgood factor will return to the economy.

#### Creditor Insurance - UK

“The PPI market is facing very trying times as consumers have been bombarded with negative press regarding the mis-selling scandal. This has been a contributing factor in many feeling that the product is inherently flawed. However, PPI has a role to play in protecting credit and loan arrangements and with ...

### October 2011

#### Life and Protection: Intermediary Focus - UK

“In recent years, the life and protection markets have been given a boost due to the increasing number of IFAs conducting life insurance, critical illness and income protection business. However, there are contrasting opinions regarding future prospects. On the one hand the RDR is expected to reduce the overall number ...

#### Home Insurance - UK

“After making successful inroads into the personal motor sector, price comparison sites are turning their attention to home insurance. This is leading to a growing proportion of household business being written through aggregator sites, to the detriment of direct sales.”

### August 2011

#### Private Medical Insurance and Health Cash Plans - UK

“Uncertainty about the quality of future services available on the NHS will undoubtedly make some consumers consider private medical insurance. However, providers will need to make sure that they are not critical of the NHS, and should instead focus on conveying the advantages of PMI in their advertising campaigns.”

### July 2011

#### Term Assurance - UK

“Increasing consumer education and engagement with the sector will be vital in growing the term assurance market. There's a natural tendency to avoid thinking about difficult subjects, and there are few subjects as difficult as one's mortality. That, and the perceived complexity and expense of life cover is causing many ...

#### Consumers and The Economic Outlook - Quarterly Update - UK

The report includes an overview of the changes in household well-being over the last three years, a breakdown of planned and recent spending, and consumers' assessment of the potential impact of the government's austerity measures.



## FS: Insurance and Protection - UK

### May 2011

#### Extended Warranties - UK

What we have seen:

#### Income Protection and Critical Illness Cover - UK

What we have seen:

### March 2011

#### Motor Insurance - UK

The personal motor insurance sector has been subject to considerable change over the last 12 months. After many years of intense competition and downward pressure on premiums, insurers have reacted by raising premium rates across the market.

### February 2011

#### Travel Insurance - UK

This report looks in detail at the travel insurance sector and the issues and challenges currently affecting the market. The report examines the factors that influence the market, such as people's holiday trends, as well as wider external factors like PDI and the ageing population. Alternative products such as the ...