

December 2009

General Insurance Overview - UK

This report considers broad trends in the general insurance marketplace, such as changes in distribution and the impact of the recession. It also examines the key players in the general insurance market and the performance of key personal lines markets including home, motor and health insurance.

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Retail Banking Overview - UK

- The weak economy and low consumer confidence has prompted people to cut back on spending, become more demanding and value-oriented - all in all a more difficult proposition.
- Helped by the work of aggregators and a more cost-conscious consumer mindset during the recession, people are increasingly switching their provider.
- The total ...